

Rev. Remington Olivia Johnson

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Professional Experience

June 2020 -

University of Texas at Austin, School of Nursing | Contractor

SUMMARY

Paid position to produce a patient facing advance care planning suite of videos, educational tools, and care team support. **This project is a joint partnership between the UT Nursing and WellMed.**

DETAILS | COMMENDATIONS

- Provide scripts for the videos as well as serving as on-air talent.
- Educating care team at WellMed on how to utilize the educational suite and to properly integrate it into their services.
- Building a parallel set of non- WellMed branded videos and educational tools to be used on future projects and research.

January 2019

Austin Presbyterian Theological Seminary | Adjunct Professor

SUMMARY

Professor of Pastoral Care in a Hospice Setting course. **This class is a mix of experiential learning in the field and in-class lectures designed to rapidly increase the learners pastoral care proficiencies.** This class was recently renewed by the dean and will be offered every two years.

September 2018 – June 2020

Encompass Home Health and Hospice | Bereavement Coordinator- Chaplain

SUMMARY

Serving in a dual role. Primarily as the bereavement coordinator with PRN responsibilities as a chaplain. Provided complex grief support services to clients whose loved ones are patients of the hospice. Met CMS regulations by following documentation and follow up guidelines. Led support groups and offered community education. **Provided support to over 450 bereavement clients annually.**

DETAILS | COMMENDATIONS

- Provided weekly continuing education for field staff focusing on soft skills and care team resilience.
- Coached inexperienced team members on bedside facilitation, hospice philosophy, and complex family issues.
- **Organized and ran daily team calls for each nursing case manager and their teams to ensure that patient care hotspots were addressed by each member on the team.**

*Position was eliminated due to the impact of COVID on the home health service line causing a cascade of changes across the company.

DECEMBER 2017 – MAY 2018

Kindred Hospice | Hospice Specialist

SUMMARY

Community educator and facilitator focused on assisting patients, families and care teams in navigating complex care decisions in regards to chronic and life-limiting conditions. Charged with developing deep client relationships to ensure hospice branch meets monthly performance targets. Provided cold call marketing as well as longer term, needs-based outreach strategies to market territory.

DETAILS | COMMENDATIONS

- Cultivated deep relationships with community physicians through a mix of outcome-focused marketing interventions
- Maintained referral business with proactive strategies and a highly responsive problem solving process
- Trained in needs-based selling through two weeks of corporate training seminars

JANUARY 2012 – NOVEMBER 2017

Heart Hospital of Austin | Manager of Chaplain Services

SUMMARY

Founder of chaplain program at the hospital. Developed program for comprehensive spiritual and emotional support of unique cardiac population. Extended program to provide caregiver support that extends from bedside nursing to the executive suite.

DETAILS | COMMENDATIONS

- Oversaw a staff of five chaplains providing 24/7 support of all those within the walls of the hospital
- Awarded Caregiver of the Year in 2013
- Provided wide range of support for patients, families and staff through targeted interventions
- Led end-of-life planning through family conferences and palliative care discussions
- Chaired Ethics Committee
- Retooled the Ethics Committee to provide pre-emptive case consults in order to give surrogate decision makers the best deliberative environment possible
- Served as one of five chaplains from HCA's 150 hospitals on the Chaplain Advisory Board, which works to support and steer the spiritual support efforts of HCA
- Developed key relationships with nurses, case managers, physicians and executives in order to build an innovative and deeply supportive chaplain program
- Began market-wide palliative care discussions at division level with executive leadership. These discussions have led to market-wide palliative care efforts
- Developed relationships with market hospice agencies to further palliative care availability for congestive heart failure patients, leading to increased inotropic infusion acceptance in several area hospices. Prior to this project, the unwillingness of area hospices to accept inotropic infusion dependent patients was the number one barrier for end-stage cardiac patients to hospice services
- Developed multi-tiered approach for marketing and public health through faith-based partnerships
- Assisted in Community Defibrillator Assistance Program, through which community organizations were provided AEDs and CPR training
- Served as palliative care educator for all new graduate resident nurses at all of St. David's Hospitals
- Developed and led church-community outreach lectures with Austin Presbyterian Seminary with dual branding for Heart Hospital and the seminary. Topics included *Post Traumatic Growth* and Care for the Caregiver

January 2012 –

Mission Presbytery | Pulpit Supply

SUMMARY

Serve regional churches as ordained leader for weddings, funerals, session meetings and worship services

January 2011 – January 2012

St. David's Medical Center | Chaplain

SUMMARY

Served as a PRN chaplain covering all areas of the hospital during nights, weekends and during times when full time chaplains were away.

DETAILS | COMMENDATIONS

- Responsible for advance care planning needs during after hours
- Responsible for crisis care support for patients, loved ones and staff
- Responsible for decendant care

Educational Experience

2012	Austin Presbyterian Theological Seminary Master of Divinity Jean Brown Fellow- Merit based award of over \$40,000
2011	Seton Family of Hospitals Clinical Pastoral Education Residency Four Units, Level II Certification Placements: University Medical Center Brackenridge: Trauma and Emergency Department Seton Medical Center Austin: Oncology and Neonatal Intensive Care Unit Seton Shoal Creek Hospital: Locked Psychiatric Units
2008	Oklahoma State University Bachelor of Arts, Philosophy Awarded over \$10,000 in merit based scholarships

Trainings | Certifications

2018	Certified Alzheimer's Association Support Group Facilitator
2017	Certified Advance Care Planner, Gunderson-Lutheran's Respecting Choices program
2015	Deescalation Training (St. David's Healthcare)
2014	Malcom Baldrige Award Certification Training Served on the St. David's Baldrige Award Committee, which involved writing the award application and building out cycles of performance based on previous attempts at the award.
2014	St. David's Leadership Academy Graduate
2013	Spirituality and Health Research Summer Training Program, Duke University Training in qualitative and quantitative research methodologies
2012	Center for the Advance of Palliative Care (CAPC) Training to Develop Community and Hospital Palliative Care Program, Hospice of The Bluegrass, Kentucky
2012	Ordained Presbyterian Minister, PC(USA)
2011	Deescalation Training (SOMA)

Memberships | Lectures | Service

- 2020 **Keynote Speaker, Utah Presbyterian Women's Conference**
September 2020, offering multiple lectures on public health, theology and the role of the church
- 2020 Texas Health Catalyst Submission
Currently meeting with industry experts to refine initial submission
- 2020 Workshop, Texas Interfaith Advocacy Summit
Offered workshop on intra-personal emotional regulation techniques
- 2020 Workshop, Texas' United Methodist Women's Legislative Conference
Provided education on adult learning model, post traumatic model of growth and down regulation strategies to increase the efficacy of lobbying efforts in participants' social circles.
- 2020 Moderator, Texas' United Methodist Women's Legislative Conference
Moderated panel discussion of top legislative health priorities of the Methodist Women and affiliated lobbying organizations.
- 2019 **Robert Wood Johnson Foundation, Funding Proposal Community Voices for Health**
Proposal Title: Faith in Community: Advancing Health Resilience Through Accountable Relationships. This was a multi-organizational proposal between multiple statewide organizations along with academic researchers from two state universities. I was picked to serve as the program manager and provided substantial assistance in the formulation of the program as well as the grant application.
- 2019 Dell Medical School, Factor Health Project Submission
In partnership with Texas Interfaith Center for Public Policy developed proposal to address inadequacies in the public health care delivery system that might could be tended to via partnerships from community based faith organizations.
- 2019 Speaker, Texas Impact's Interfaith Service for Public Witness, Texas State Capital
Speaker at interfaith service on the steps of the Texas capital.
- 2019 TransForward, Central Texas' Representative
Awarded position to advise and work with a statewide transgender health research grant
- 2019 Speaker, Transgender Education Network of Texas' Rally
- 2019 Speaker, Texas Freedom Network and ACLU's Legislative Rally
- 2019 – **UT School of Nursing, Partner in Advance Care Planning Research.**
Two studies: one pending funding and one in data collection phase
- 2019 University of Texas at Austin, School of Nursing, Guest Lecture:
"Complex Care Navigation"
- 2019 – **Austin Cancer Support Coalition Member**
Organized by UT Medical Center. Serving on the research subcommittee.
- 2019 Austin Presbyterian Theological Seminary, Guest Lecture: "Medical Ethics"
- 2019 Texas State University, School of Nursing, Guest Lecture: "Complex Care Navigation"
- 2019 Austin Community College, School of Nursing, Guest Lecture: "Palliative Care"
- 2018 –2020 **National Physician Order for Life Sustaining Treatment (POLST)- Texas' Representative**
- 2018 –2020 Research Engagement Advisory Council, Texas Wide Research Symposium
- 2018 –2019 Central Health's Community Health Champion Member
- 2018 – **University of Texas/ Dell Medical School Think Tank Member**
Part of a diverse group of physicians, researchers and community health members that help one another think through research, public health and medical student development
- 2017 –2020 Texas Hospital Association/ Texas Medical Association Advance Care Planning
Workgroup: Only non-lawyer and non-physician serving on committee
- 2015 –2020 **MOST (Medical Orders for Scope of Treatment) Coalition Executive Board Member**
Oversaw statewide legislative concerns, planning efforts and adoption plans. Identified key community stakeholders to garner support and minimize resistance. Chaired the Austin Area adoption efforts.
- 2012 –2020 Seminary of Southwest Chaplaincy Advisory Board Member
- 2018 **Grand Rounds lecturer, nation-wide webinar on CHF and spiritual needs**
- 2016 Greater Austin Social Workers Organization, Lecture:
"Caregiver Fatigue and Burnout Resilience"
- 2015 Social Work Nephrology Conference, Lecture and Workshop:
"Complex Care Navigation, Palliative Care and Advance Care Planning"
- 2015 **Critical Care Nursing Conference, Lecture:**
"Palliative Care and Pro-Active Intensive Care Facilitation"
- 2015 Austin Presbyterian Theological Seminary, Education Beyond Walls, Lecture and

- 2015 Workshop: "Caring for the Caregiver"
 Hope Presbyterian Church, Steven's Ministry, Lecture and Training:
 "Caregiver Fatigue and Burnout Resilience"
- 2014 Austin Presbyterian Theological Seminary, Education Beyond Walls, Lecture and
 Workshop: "The Model of Post Traumatic Growth, Uses and Support in Pastoral Care"
- 2013 – 2014 Threads of Hope Board Member
- 2013 Association of Professional Chaplains, South Texas Branch's Yearly Conference, Lecture:
 "Model of Post Traumatic Growth"
- 2013 Hope Presbyterian Church, Steven's Ministry, Lecture and Training:
 "The Model of Post Traumatic Growth for Steven's Ministers"
- 2012 – 2017 **Austin Institutional Review Board Member**
- 2012 David Chapel Missionary Baptist Church, Steven's Ministry, Lecture and Training:
 "The Model of Post Traumatic Growth for Steven's Ministers"